



The Berlin Senior Center's informal procedures regarding the following are:

- Services animals are allowed on board our buses
- We do transport residents who are traveling with a respirator or portable oxygen
- We do allow our passengers without a mobility device to use the lift to board the vehicle if they wish to
- We allow our passengers adequate time to board and disembark the vehicle
- Passengers may use the lift upon request
- The information regarding service animals, portable oxygen and respirators is included in our transportation brochure
- No, we do not have an established lift and securement policy