Timberlin Golf Club

Golf Cart Damage Policy

Golf Commission Approved: 2/17/2022

Town Council Approved:

The golf cart rental agreement holds the authorized renter responsible for any damages to a golf cart occurring through either vandalism or the improper use of the golf cart.

The following steps will be taken in the event of damage to a golf cart:

- If cart is returned with damage, the patron will be notified immediately of damage.
- The Golf Professional completes an incident report and emails the report to the Director of Golf/Delegate.
- The Director of Golf/Delegate investigates the incident (including contact the police if appropriate) as well as the person responsible for the damage and documents his findings.
- Within two business days, The Director of Golf/Delegate notifies the Town Manager and Risk Manager of the damage.
- A letter from the Town Manager, copied to the Risk Manager, corporate counsel and the Director of Golf/Delegate, will be sent to the person responsible for the damage in an effort to recover the cost of the damage.
- Cart damage will be reported on the Director of Golf/Delegate's monthly report to the Golf Commission.